

# **User manual**

## **Washer extractor**

**WH6–7, WH6–8, WH6–11, WH6–14,  
WH6–20, WH6–27, WH6–33**

**Compass Pro**

**Type W3....**



**Electrolux**  
PROFESSIONAL



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The manufacturer reserves the right to make changes to design and component specifications.



## 1 Safety Precautions

- Servicing shall be carried out only by authorized personnel.
- Only authorized spare parts, accessories and consumables shall be used.
- Only use detergent intended for water-wash of textiles. Never use dry cleaning agents.
- The machine shall be connected with new water hoses. Re-used water hoses must not be used.
- The machine's door lock must under no circumstances be bypassed.
- If the machine develops a fault, this must be reported to the person in charge as soon as possible. This is important both for your safety and that of others.
- DO NOT MODIFY THIS APPLIANCE.
- When performing service or replacing parts, the power must be disconnected.
- When the power is disconnected, the operator must see that the machine is disconnected (that the plug is removed and remains removed) from any point to which he has access. If this is not possible, due to the construction or installation of the machine, a disconnection with a locking system in the isolated position shall be provided.
- In accordance with the wiring rules: mount a multi-pole switch prior to the machine to facilitate installation and service operations.
- If different rated voltages or different rated frequencies (separated by a /) are stated at the machine data plate, instructions for adjusting the appliance for operation at the required rated voltage or rated frequency are stated in the installation manual.
- Stationary appliances not fitted with means for disconnection from the supply mains having a contact separation in all poles that provide full disconnection under overvoltage category III, the instructions state that means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- The openings in the base, shall not be obstructed by a carpet.
- Maximum mass of dry cloth: WH6–7: 7.5 kg, WH6–8: 8.5 kg, WH6–11: 11.5 kg, WH6–14: 14.5 kg, WH6–20: 21 kg, WH6–27: 27.5 kg, WH6–33: 36.5 kg.
- A-weighted emission sound pressure level at working stations:
  - Wash: WH6–7: <70 dB(A), WH6–8: <70 dB(A), WH6–11: <70 dB(A), WH6–14: <70 dB(A), WH6–20: <70 dB(A), WH6–27: <70 dB(A), WH6–33: <70 dB(A).
  - Extraction: WH6–7: <70 dB(A), WH6–8: <70 dB(A), WH6–11: <70 dB(A), WH6–14: <70 dB(A), WH6–20: <70 dB(A), WH6–27: <70 dB(A), WH6–33: <70 dB(A).
- Maximum inlet water pressure: 1000 kPa
- Minimum inlet water pressure: 50 kPa
- Additional requirements for the following countries; AT, BE, BG, HR, CY, CZ, DK, EE, FI, FR, DE, GR, HU, IS, IE, IT, LV, LT, LU, MT, NL, NO, PL, PT, RO, SK, SI, ES, SE, CH, TR, UK:
  - The appliance can be used in an area open to the public if equipped with any of the following programs from factory: 6A01, 6A08, 6L01, 6L02, 6G05, 6G06, 6R01, 6C01, 6L31, 6L33 and 6L12.
  - This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the

appliance. Cleaning and user maintenance shall not be made by children without supervision.

- Additional requirements for other countries:
  - This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
  - This appliance is intended to be used in household and similar applications such as: (IEC 60335-2-7) staff kitchen areas in shops, offices and other working environments, farm houses, by clients in hotels, motels and other residential type environments, bed and breakfast type environments, areas for communal use in blocks of flats or in launderettes.




1.1 General safety information

The machine is only intended for water-wash use.  
Do not hose down the machine with water.  
In order to prevent damage to the electronics (and other parts) that may occur as the result of condensation, the machine should be placed in room temperature for 24 hours before being used for the first time.

1.2 Commercial use only

The machine/machines covered by this manual is/are made for commercial and industrial use only.

1.3 Symbols

	Caution
	Caution, high voltage
	Read the instructions before using the machine

## 2 Warranty terms and exclusions

If the purchase of this product includes warranty coverage, warranty is provided in line with local regulations and subject to the product being installed and used for the purposes as designed, and as described within the appropriate equipment documentation.

Warranty will be applicable where the customer has used only genuine spare parts and has performed maintenance in accordance with Electrolux Professional user and maintenance documentation made available in paper or electronic format.

Electrolux Professional strongly recommends using Electrolux Professional approved cleaning, rinse and descaling agents to obtain optimal results and maintain product efficiency over time.

The Electrolux Professional warranty does not cover:

- service trips cost to deliver and pick up the product;
- installation;
- training on how to use/operate;
- replacement (and/or supply) of wear and tear parts unless resulting from defects in materials or workmanship reported within one (1) week from the failure;
- correction of external wiring;
- correction of unauthorized repairs as well as any damages, failures and inefficiencies caused by and/or resulting from;
  - insufficient and/or abnormal capacity of the electrical systems (current/voltage/frequency, including spikes and/or outages);
  - inadequate or interrupted water supply, steam, air, gas (including impurities and/or other that does not comply with the technical requirements for each appliance);
  - plumbing parts, components or consumable cleaning products that are not approved by the manufacturer;
  - customer's negligence, misuse, abuse and/or non-compliance with the use and care instructions detailed within the appropriate equipment documentation;
  - improper or poor: installation, repair, maintenance (including tampering, modifications and repairs carried out by third parties not authorized third parties) and modification of safety systems;
  - Use of non-original components (e.g.: consumables, wear and tear, or spare parts);
  - environment conditions provoking thermal (e.g. overheating/freezing) or chemical (e.g. corrosion/oxidation) stress;
  - foreign objects placed in- or connected to- the product;
  - accidents or force majeure;
  - transportation and handling, including scratches, dents, chips, and/or other damage to the finish of the product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery unless otherwise agreed;
- product with original serial numbers that have been removed, altered or cannot be readily determined;
- replacement of light bulbs, filters or any consumable parts;
- any accessories and software not approved or specified by Electrolux Professional.

Warranty does not include scheduled maintenance activities (including the parts required for it) or the supply of cleaning agents unless specifically covered within any local agreement, subject to local terms and conditions.

Check on Electrolux Professional website the list of authorized customer care.

## 3 Program description

### 3.1 General










The machine is equipped with a number of programs adapted to the range of use to which the machine is intended — different segments use different programs. The following program description is a short description of some examples of programs that can be used.

For a complete and detailed information about all the available wash programs, please refer to Electrolux Professional web-site.

It is recommended to follow the care labelling of the garment as far as possible.

### 3.2 Program description

The following table shows some examples of available programs and a short description of those:






Program	Description
NORMAL COLOUR 	Cotton and terry. Different temperatures can be selected. 30°C - 60°C. Detergent without bleach should be used. For an optimal result, full load is recommended.
NORMAL WHITE 	Cotton and terry. Different temperatures can be selected. 40°C - 95°C. Detergent with bleach should be used. For an optimal result, full load is recommended.
MILD 	Synthetic (example of synthetic fabrics: polyester, polyamide, polyacrylic and elastan), viscose, poly-cotton and delicate fabrics. Different temperatures can be selected. 40°C - 60°C. For an optimal result, half load is recommended.
DELICATE 	Synthetic (example of synthetic fabrics: polyester, polyamide, polyacrylic and elastan), viscose, poly-cotton and delicate fabrics. 30°C. For an optimal result, half load is recommended.
HANDWASH 	Very delicate fabrics. For an optimal result, only a few items is recommended.
WOOL 	Wool fabrics. 40°C. For an optimal result, only a few items is recommended.
RINSE 	Used for rinse and extraction.
ALLERGY 	A program which removes dust mites and the like. 60°C.
DRUM RINSE 	Used for rinse the drum and all compartments. Used with empty drum.



The following table shows some examples of different groups of programs that are used for special markets such as hospitals, restaurants, farms etc. and a short description of those:

Group of program	Description
General	Programs for normal household textiles and textiles in hotels and restaurants.
Mop	Programs for mops. Programs for workwear. Special mop program for microfibres.
Hygiene	Hygiene programs to meet the demands and recommendations of standards in different countries.
Farm	Programs for udder towels. Programs for workwear.
Camping	Short programs designed for slightly and normally soiled textiles.
Quick service restaurants	Programs for mops. Programs for workwear. Programs for fatty clothes











The following table shows some examples of available programs used on coin operated machines and a short description of those:

Program	Description
COLD 	Cotton and terry. 40°C. For an optimal result, full load is recommended.
WARM 	Cotton and terry. 60°C. For an optimal result, full load is recommended.
HOT 	Cotton and terry. 95°C. For an optimal result, full load is recommended.
MILD 	Synthetic (example of synthetic fabrics: polyester, polyamide, polyacrylic and elasthan), viscose, poly-cotton and delicate fabrics. 40°C. For an optimal result, only a few items is recommended.
DELICATE 	Delicate fabrics. 30°C. For an optimal result, only a few items is recommended.

### 3.3 Option buttons

The machine is equipped with a number of options adapted to the range of use to which the machine is intended — different markets use different options.

The following table shows some examples of available options and a short description of those:

Option button		Description
	ECO	Washes using less water and energy. Eco friendly wash for normally soiled textiles.
	HEAVY SOIL	Long wash for heavy soiled textiles.
	QUICK	Short wash for light soiled textiles. The program will be ready as quick as possible.
	PREWASH	One pre-wash is added.
	EXTRA RINSE	One rinse is added.
	RINSE STOP	The program will pause before the last rinse.
	PRERINSE	Pre rinse(s) added.
	NO SOFTENER	On machines with automatic detergent dosing system. Push the button to select function: One push = No softener is added. Two pushes = No softener or detergent is added. Three pushes = Both softener and detergent is added.
	EXTRACTION	Different extraction times can be selected.
	GENTLE EXTRACTION	No extraction between rinses and short end extraction. For synthetics/blended textiles.

## 4 Handling

### 4.1 Load

Load the goods into the machine according to recommendations and close the door.

Recommended maximum load	
WH6-7	7 kg
WH6-8	8 kg
WH6-11	11 kg
WH6-14	14 kg
WH6-20	20 kg
WH6-27	27 kg
WH6-33	33 kg

### 4.2 Detergent

Depending on machine type the detergent container is located on top of the machine or on the front of the machine.

#### Detergent container on top of the machine

Add the correct amount of detergent, bleach and softener according to recommendations.

(Not valid if automatic dosing is used).

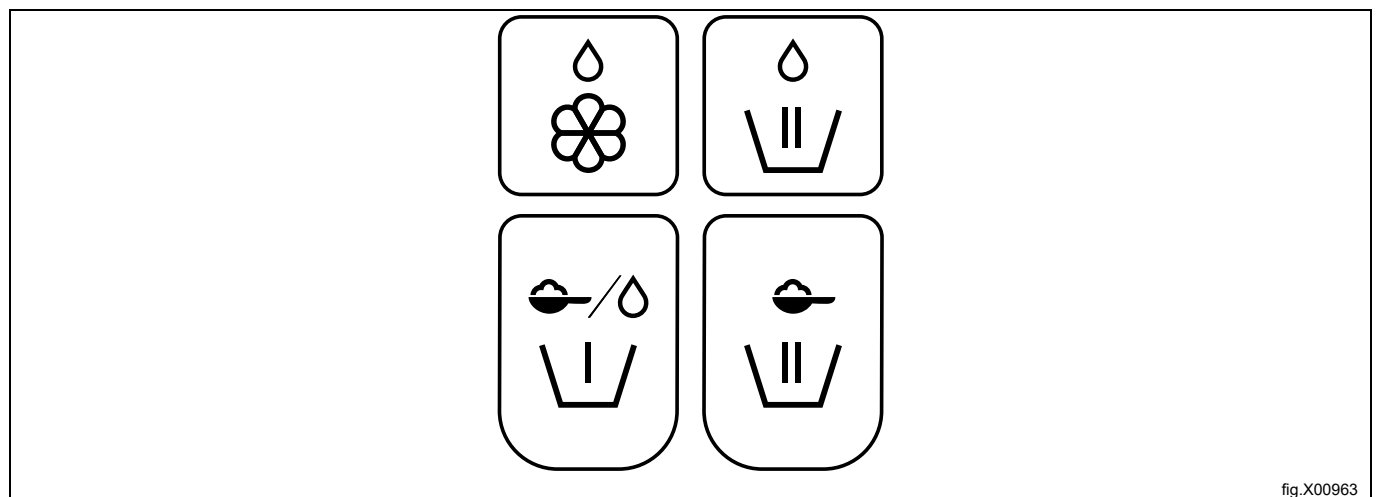


fig.X00963

	Softener, liquid.
	Main wash, liquid chemicals. Alt. for mop machines, liquid mop chemicals in last rinse.
	Pre-wash, powder or liquid detergent.
	Main wash, powder detergent.

**Note!**

Make sure no detergent spills out on the floor causing risk of slipping and falling.

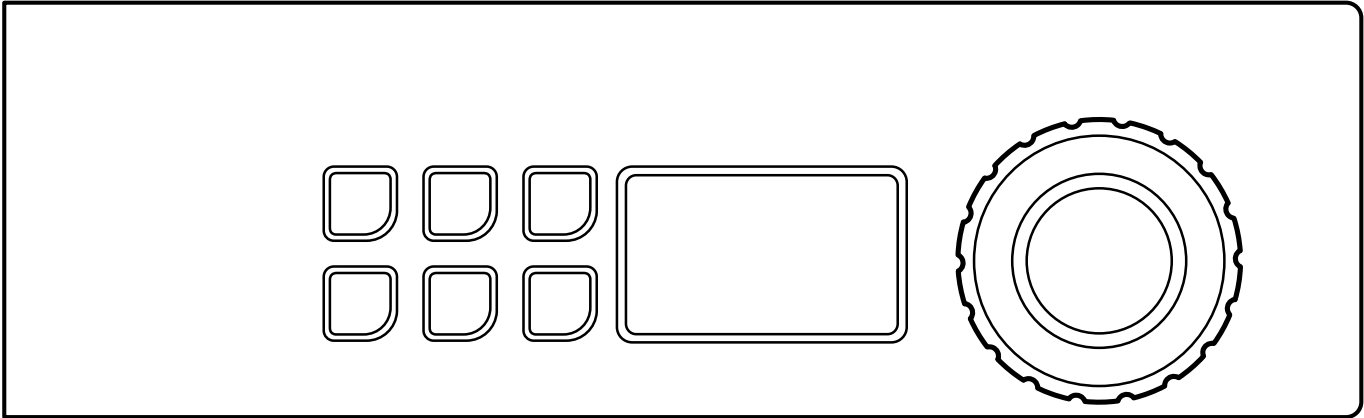
**Note!**

If bleach is used, be careful when handling liquid bleach. Take care when opening the detergent container and when filling the compartment with liquid bleach. Avoid splashing due to the risk of getting liquid bleach in your eyes.

4.3 How to start the machine










This manual cover different types of machine models. Check the panel on your machine and follow the description for your type of machine.

4.3.1 AHL



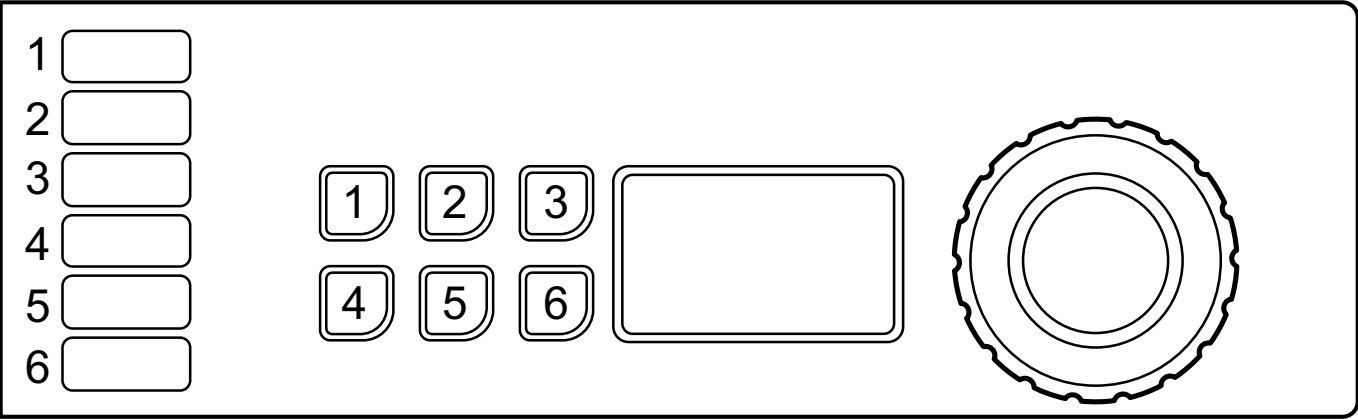
Select program by turning the control knob.  
It is also possible to select one of the wash triangle options and/or other options.

**Note!**  
Some programs do not allow options.

Example of programs	Wash triangle options		Example of other options	
<div>NORMAL COLOR</div>  <div>Different temperatures can be selected. 30°C - 60°C.</div>		ECO PROGRAM		PREWASH
<div>NORMAL WHITE</div>  <div>Different temperatures can be selected. 40°C - 95°C.</div>		HEAVY SOIL		EXTRA RINSE
<div>MILD</div>  <div>Different temperatures can be selected. 40°C - 60°C.</div>		QUICK PROGRAM		NO SOFTENER







Start the machine by pressing the control knob.  
The machine will start by weighing the load with an extraction. The program will then adapt to the load to give an optimal result.

4.3.2 Mop



Select program by turning the control knob or select program with the quick selection buttons (if some of the buttons are programmed with this function).  
It is also possible to select options (if some of the buttons are programmed with this function).

**Note!**  
**Some programs do not allow options.**

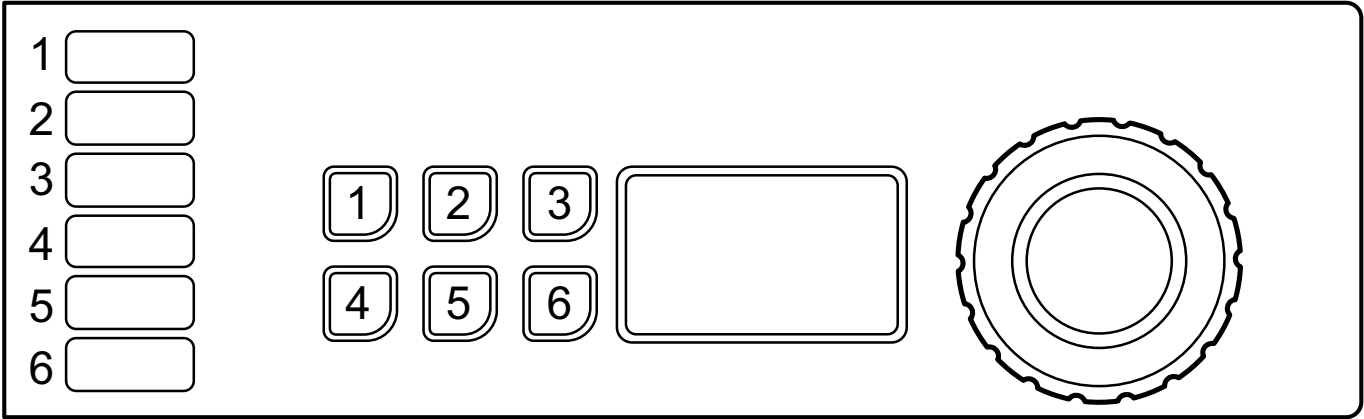
Example of programs	Example of options programmed in the buttons	
MICROFIBRE 90  MOP 85  RINSE 		PRERINSE
		PREWASH
		EXTRACTION

Start the machine by pressing the control knob.

**Buttons**

The buttons 1 and 2 on the panel can be programmed to be option buttons, quick selection buttons (used to select a program) or both.  
At delivery the buttons are programmed to work as options buttons.  
When installing the machine, a sticker is attached at each number corresponding to each button that explains what each button is used for.  
The function of the buttons can be changed at any time. Information on how to program the buttons can be found in the Programming and configuration manual and should only be done by a skilled/authorized person.







4.3.3 Hygiene



Select program by turning the control knob or select program with the quick selection buttons (if some of the buttons are programmed with this function).

It is also possible to select options (if some of the buttons are programmed with this function).

**Note!**  
Some programs do not allow options.

Example of programs	Example of options programmed in the buttons	
HYGIENE 70 		PRERINSE
DISINFECTION 90 		PREWASH
NORMAL  Different temperatures can be selected. 40°C - 95°C.		RINSE STOP

Start the machine by pressing the control knob.

**Buttons**

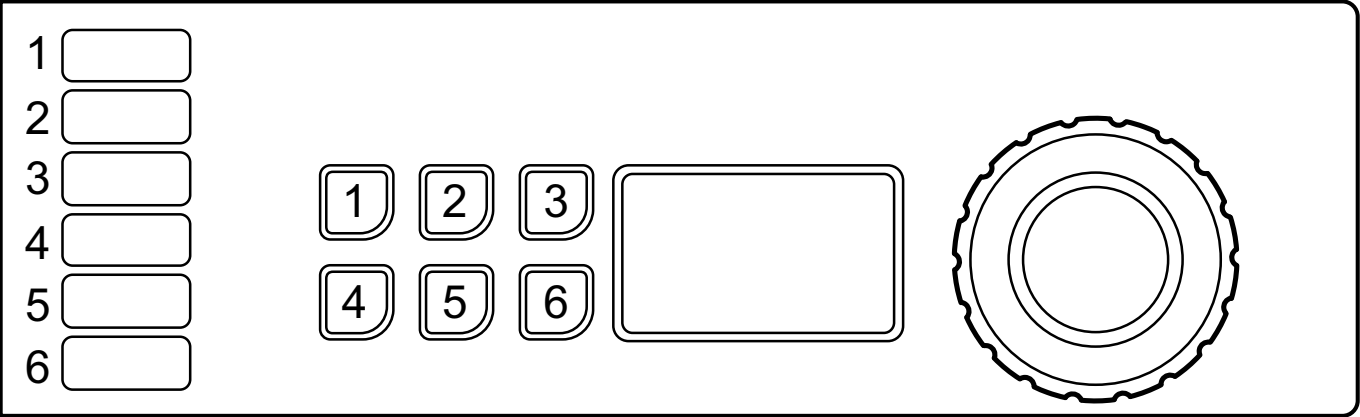
The buttons on the panel can be programmed to be option buttons, quick selection buttons (used to select a program) or both.

At delivery the buttons are programmed to work as options buttons.

When installing the machine, a sticker is attached at each number corresponding to each button that explains what each button is used for.

The function of the buttons can be changed at any time. Information on how to program the buttons can be found in the Programming and configuration manual and should only be done by a skilled/authorized person.

4.3.4 Restaurant



Select program by turning the control knob or select program with the quick selection buttons 1–6.

Example of programs
<div>MICROFIBRE 90</div> <div></div> <div>WHITE 95</div> <div></div> <div>DELICATE 30</div> <div></div>

Start the machine by pressing the control knob.

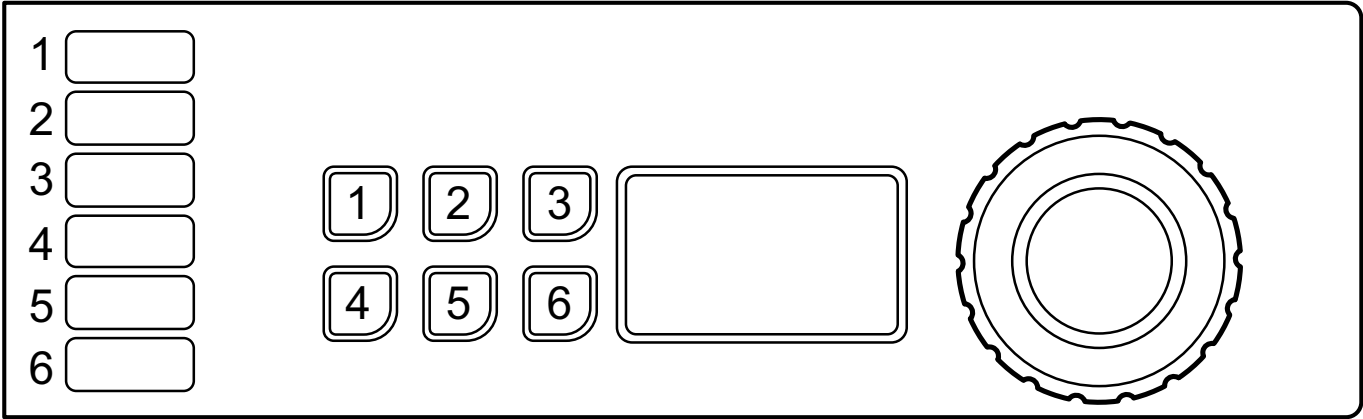
Buttons

When installing the machine, a sticker is attached at each number corresponding to each button that explains which program each button is used for.




The function of the buttons can be changed at any time. Information on how to program the buttons can be found in the Programming and configuration manual and should only be done by a skilled/authorized person.



4.3.5 Camping



Select program by turning the control knob or select program with the quick selection buttons 1–6.

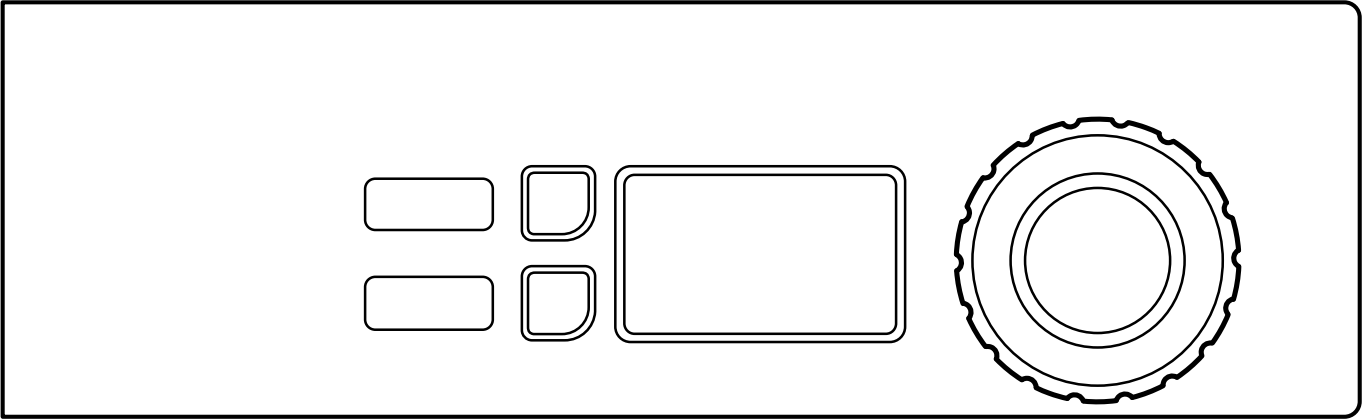
Example of programs
<div>NORMAL COLOR</div> <div></div> <div>Different temperatures can be selected. 40°C - 60°C.</div>
<div>NORMAL WHITE</div> <div></div> <div>Different temperatures can be selected. 40°C - 60°C.</div>
<div>DELICATE 30</div> <div></div>

Start the machine by pressing the control knob.  
The machine will start by weighing the load with an extraction. The program will then adapt to the load to give an optimal result.

Buttons

When installing the machine, a sticker is attached at each number corresponding to each button that explains which program each button is used for.  
The function of the buttons can be changed at any time. Information on how to program the buttons can be found in the Programming and configuration manual and should only be done by a skilled/authorized person.

4.3.6 Coin operated machines



Select program by turning the control knob.  
It is also possible to select options.

**Note!**  
Some programs do not allow options.

Example of programs	Options	
COLD 		HEAVY SOIL
WARM 		EXTRA RINSE
HOT 		

Insert correct amount of coins to start the machine. (On some machines you also need to press the control knob to start the machine).

## 4.4 Additional functions

There is a menu with additional functions available for selection after start. When pressing the control knob / start button (on machines without control knob) the menu will appear on the display. Select from the menu by turning the control knob / pressing the temperature button/-s and press the control knob / start button to activate.

### Note!

**Some of the functions may not be available or active on your machine.**

### Stop function

If the machine is programmed with this function, it is possible to stop the machine during program run by pressing the control knob.

When pressing the control knob again the program will continue.

### Pause

It is possible to pause an ongoing program.

Select **PAUSE** and activate.

When pressing the control knob / start button again the program will continue.

The door can be opened after a short while if the water level is not too high. Close the door and press the control knob / start button to continue.

### Changing a program after start

It is possible to change a program after start.

Select **CHANGE PROGRAM** and activate.

When pressing the control knob / start button the program menu will be displayed. Select a new program and start by pressing the control knob / start button.

### Rapid advance

Select **RAPID ADVANCE** and activate.

When pressing the control knob / start button a list with all program steps will be displayed. Select desired program step from the list by turning the control knob / pressing the temperature button/-s and press the control knob / start button to activate.

### End a program

It is possible to end a program after start.

Select **END PROGRAM** and activate.

When pressing the control knob / start button the program will be ended. When the water is drained the door will be unlocked.

### Delayed start

If the machine has this function, it is possible to delay the start of a program.

After program selection, press the control knob / start button. A menu will appear on the display. Turn the control knob / press the temperature button/-s to activate the function. Set the day and time for the delayed start with the control knob / pressing the temperature button/-s.

Press the control knob / start button to confirm the settings.

### Status

Select **STATUS MENU** and activate.

The status menu shows the status for water temperature, water level and drum speed for the machine.

### Statistics

Select **STATISTICS** and activate.

The statistics menu shows total run hours and trip run hours for the machine.

**Auto restarts**

Select **AUTO RESTARTS** and activate.

Set the number of automatic restarts that the machine will perform of the selected program.

Press the control knob / start button to confirm the settings.

**4.5 When program has ended**

Leave the door open when ready. This is to prevent that moisture stays in the machine and develop bacteria and mould.

## 5 Timer

The timer is used to start a part of the program (for example the last rinse of the udder cloth program) after pause on a pre-set time. The time can be set for all days or for selected days.

To program the timer you need to activate the machines service mode.

The service mode is activated by a long press on the control knob.

SERVICE MENU
FUNCTION TEST
CONFIGURATION
PRICE PROGRAMMING
STATISTICS
PROGRAM PARAMETERS
SYSTEM

The following menus are activated by a short press on the control knob.

Activate the PROGRAM PARAMETERS menu.

SERVICE MENU
FUNCTION TEST
CONFIGURATION
PRICE PROGRAMMING
STATISTICS
PROGRAM PARAMETERS
SYSTEM

Activate the SET START AFTER PAUSE menu.

Activate the ADD NEW OCCASION menu.

The display will now show the following submenus:

- BACK
- TIME
- ENABLED
- ALL DAYS
- MONDAY
- TUESDAY
- WEDNESDAY
- THURSDAY
- FRIDAY
- SATURDAY
- SUNDAY
- REMOVE OCCASION

Activate the TIME menu to program the time. Set the time by turning the control knob and save when ready.

Select from the list and activate the day/days one by one by pressing the control knob. A filled square indicates that the day is activated.

Press BACK to exit and save the changes by selecting YES.

Example:

The program is started the day before and will pause before the last rinse.

If the time is set to 04.00 and ALL DAYS is activated, this means that the last rinse on the program will be started at 04.00 all days of the week.

When saved, the programmed time — occasion, will be listed in the SET START AFTER PAUSE menu as a new row.

It is possible to program several times — occasions on the same day.

Up to 10 occasions can be saved in the list.

Press ENABLED to activate or deactivate the selected occasion.

Press REMOVE OCCASION to delete the selected occasion.

## 6 Error codes

A fault in the program or in the machine is indicated by an error code on the display.  
Some of these error codes can be solved easily without contacting service personnel.

Error code	Text	Cause/Action
11:1	NO WATER	Water level acknowledgement not reached in time. Check that the water taps are open.
11:2	DOOR OPEN	Door position acknowledgement not received during program. Open and close the door.
11:3	DOOR LOCK FAIL	Door position acknowledgement not received in time. Open and close the door.
11:10	DRUM NOT DRAINED	Water level above established level after drain. Check that the drain is not blocked. Try to restart the machine.

For other error codes or repeated error codes, disconnect the power for 30 seconds. If the error code keeps coming back, contact authorized service personnel.

## 7 Maintenance

### 7.1 General

It is the responsibility of the owner of the machine/the laundry manager to make sure that maintenance is periodically performed.

#### **Note!**

**Lack of maintenance may deteriorate the performance of the machine and may cause damage to components.**

### 7.2 Time for maintenance

When the display is showing the message `TIME FOR MAINTENANCE` — contact the owner of the machine/the laundry manager to perform maintenance (if available, a telephone number and/or a tag will also be displayed).

The machine can be used meanwhile. However, the message will keep coming back until the service is performed.

The message will disappear after about 30 seconds or if the control knob or any button is pressed.

### 7.3 Every day

Check that the door is locked during a program. Make sure the door cannot be opened until after the program is complete.

If the door can be opened before program end, the machine must be placed out of order until repairs are made.

Check that the door does not leak.

Clean the door, door glass and door gasket.

Clean the external parts.

### 7.4 Detergent container

Clean the detergent container at regular basis to avoid that it is being clogged by detergent residue.

#### 7.4.1 Deliming

When deliming is needed:

Use the special machine cleaning program. If it is not available, contact authorized service personnel to get access to the program.

It is also possible to use a program with high temperature, 95°C, for deliming. Add a deliming agent, for example citric acid.

### 7.5 Drain

At regular basis, check the drain connection, joints in the drain pipe etc and remove any lint and dust. Clean with for example a small brush. When remounting, make sure the connections are tight.

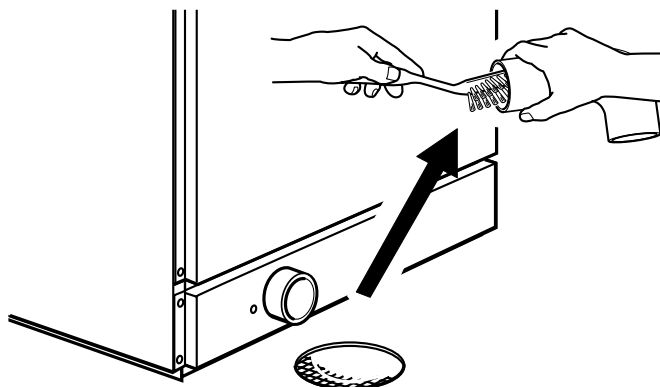


fig.6998A

**Note!**

Contact qualified service personnel to perform maintenance on the internal drain and hoses once a year.

**7.6 Water inlet**

At regular basis, check the filter at the water inlet. Clean if necessary.

Demount the hose to the water inlet and pull out the filter (A).

When remounting, make sure the filter is in position and that the connections are tight.

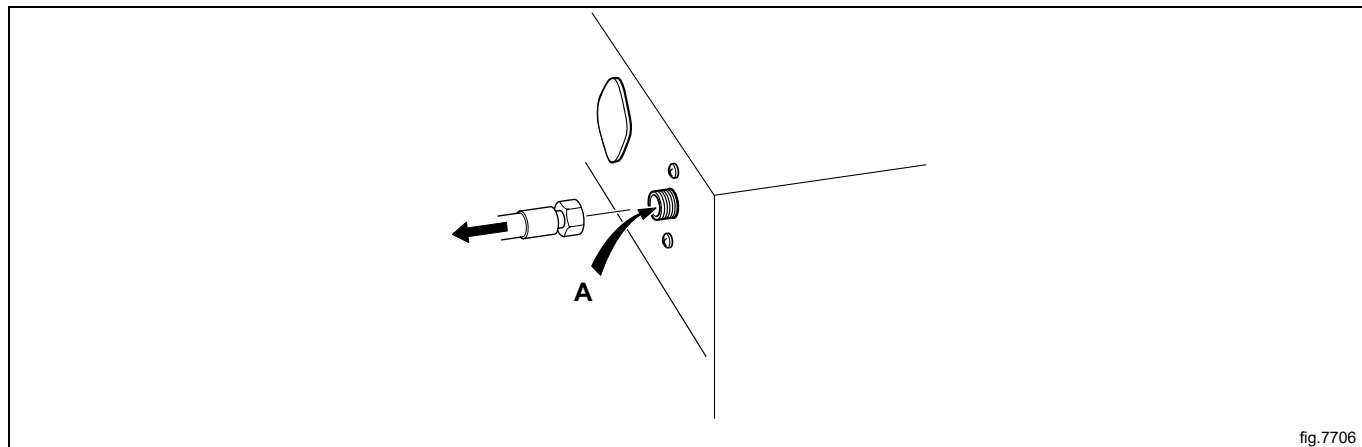


fig.7706

**7.7 Cleaning the mop elements**

(Only valid for mop machines).

At regular basis, check the mop elements and clean if necessary.

In the inner drum, there is one or two core covers to the heating elements depending on the size of the machine. The front cover is located directly above the drain and the other is in front of the element retainer. Two small screwdrivers are required to remove the core cover.

Use a screwdriver to press down on the retaining plate in the round hole on the core cover.

Place the other screwdriver in the oval hole on the core cover and through the round hole in the retaining plate.

Push the retaining plate towards the screwdriver which is pressing down on the retaining plate.

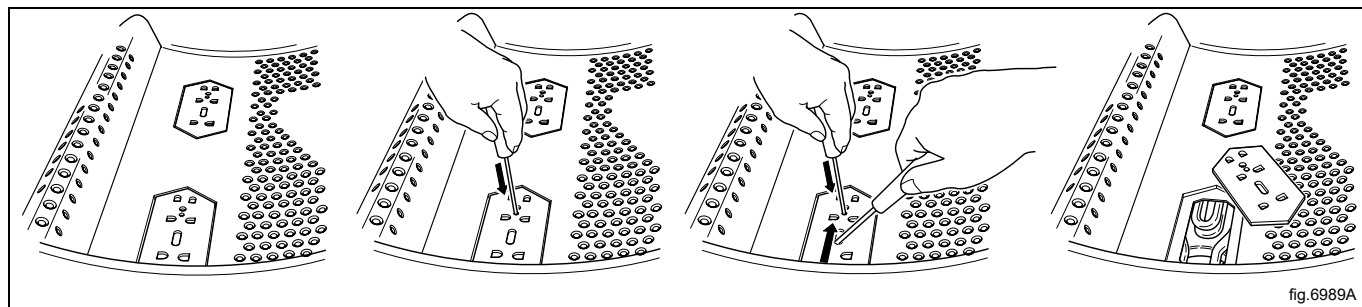


fig.6989A

Remove the core element/elements and clean the elements. If the elements are very dirty, it may be wise to remove the elements from the drum when cleaning them.

The core covers are refitted in reverse order, with the difference that it is not necessary to press on the retaining plate; you only need to push the retaining plate back into place. When you hear a clicking sound, the retaining plate is in position.

**7.8 Maintenance to be carried out by qualified service personnel**

Contact qualified service personnel to perform the following maintenance:

Once a year:

- Inspect the interior of the machine during an actual wash cycle to ensure that no leaks are noticed.
- Clean the internal drain and hoses.



## 8 Disposal information

### 8.1 Disposal of appliance at end of life

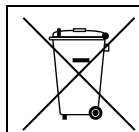
Before disposing of the machine, make sure to carefully check its physical condition, and in particular any parts of the structure that can give or break during scrapping.

The machine's parts must be disposed of in a differentiated way, according to their different characteristics (e.g. metals, oils, greases, plastic, rubber, etc.).

Different regulations are in force in the various countries, therefore comply with the provisions of the laws and competent bodies in the country where scrapping takes place.

In general, the appliance must be taken to a specialised collection/scrapping centre.

Dismantle the appliance, grouping the components according to their chemical characteristics, remembering that the compressor contains lubricant oil and refrigerant fluid which can be recycled, and that the refrigerator and heat pump components are special waste assimilable with urban waste.



The symbol on the product indicates that this product should not be treated as domestic waste, but must be correctly disposed of in order to prevent any negative consequences for the environment and human health. For further information on the recycling of this product, contact the local dealer or agent, the Customer Care service or the local body responsible for waste disposal.

#### Note!

**When scrapping the machine, any marking, this manual and other documents concerning the appliance must be destroyed.**

### 8.2 Disposal of packing

The packing must be disposed of in compliance with the current regulations in the country where the appliance is used. All the packing materials are environmentally friendly.

They can be safely kept, recycled or burned in an appropriate waste incineration plant. Recyclable plastic parts are marked as following examples.

	Polyethylene: <ul style="list-style-type: none"> <li>• Outer wrapping</li> <li>• Instructions bag</li> </ul>
	Polypropylene: <ul style="list-style-type: none"> <li>• Straps</li> </ul>
	Polystyrene foam: <ul style="list-style-type: none"> <li>• Corner protectors</li> </ul>







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